

## **BSI, LLC WARRANTY**

BSI, LLC warrants its products to be free of material and workmanship defects under normal use from the date of original purchase and for the applicable warranty periods set forth below. BSI, LLC's warranty extends only to original purchasers acquiring new products purchased in the United States directly from BSI, LLC, its authorized dealers, or other companies specifically authorized by BSI, LLC to act as resellers of its products.

### **CLEARVIEW**

BSI, LLC warrants the ClearView system against material and workmanship defects for a period of two years from invoice date. This excludes post-installation glass chipping or breakage that can be explained as "standard wear and tear."

To ensure the best possible product quality and service while minimizing project delays, a BSI-authorized freight carrier must be utilized for all shipments containing Clearview UV-bonded food shields. All shipments must be inspected upon receipt for transit damage. Any damage must be noted on the carrier's copy of the bill of lading and to BSI within 24 hours of receipt. To assist in identification of transit damage, multiple view ports have been added to shipping crates.

### **STEALTH WARMERS**

BSI, LLC warrants the Stealth housing and warming element against material and workmanship defects for a period of two years from invoice date.

### **SLIMLINE LED LIGHT**

The Slimline LED light warranty covers the ballast for material and workmanship for a period of two years from invoice date. The LED bulb itself is not covered under warranty.

THERE ARE NO WARRANTIES EXCEPT AS STATED ABOVE, WHETHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Warranties do not apply to products that have been altered in any way or to products subjected to misuse, abuse, neglect, accident, or damage in transit. Warranty is void if products are used, held, or stored in an unsupervised environment. BSI, LLC's liability shall be limited to product repair or replacement, or refund of purchase price issued at the discretion of BSI, LLC. BSI, LLC will not be liable, under any circumstances, for incidental or consequential damages (including, without limitation, to lost profits) arising in connection with the sale, use, inability to use, repair, or replacement of BSI, LLC's products. The liability of BSI, LLC arising from any cause shall not exceed the price paid for the products.

Any breach claim of the foregoing warranties shall be deemed waived unless submitted to BSI, LLC in writing within 30 days of alleged defect discovery date or by reasonable inspection should have been discovered. Merchandise must be returned to the BSI, LLC factory, freight prepaid, and will not be accepted unless a prior Return Merchandise Authorization (RMA) has been issued by BSI, LLC. A copy of the original invoice must accompany the returned merchandise to verify the original purchase date and warranty entitlement. Any cause of action for breach of the foregoing warranties shall be deemed waived unless brought within one year of claim submission.